

Grievance Redressal Mechanism

We value your trust and are committed to addressing any concerns or complaints promptly and transparently. Clients may reach out to us through any of the following channels:

- Email: Write to us at teamvishnudeekonda@gmail.com for any queries or grievances.
- Phone: Call us at +91- 8497979740 during working hours.
- Post: You may also send a written complaint to our registered office at: Flat No. 405, Sri Laxmisai Towers, Bypass Road, Near Sai Baba Temple, Jagtial, Karimnagar, Telangana, 505327

We aim to provide a resolution within 21 working days from the date of receiving your complaint.

Escalation Matrix

Below are the key contacts you may approach based on the nature or escalation level of your concern:

Designation	Contact Person Name	Office Address	Contact No.	Email ID	Working Hours
Customer Care	Deekonda Vishnuvardhan	Flat No. 405, Sri Laxmisai Towers, Bypass Road, Near Sai Baba Temple, Jagtial, Karimnagar, Telangana, 505327	8497979740	teamvishnudeekonda@gmail.com	Mon–Fri, 10:00 AM – 6:00 PM
Head of Customer Care	Deekonda Vishnuvardhan	Flat No. 405, Sri Laxmisai Towers, Bypass Road, Near Sai Baba Temple, Jagtial, Karimnagar,	8497979740	teamvishnudeekonda@gmail.com	Mon–Fri, 10:00 AM – 6:00 PM

		Telangana, 505327			
Compliance Officer	Deekonda Vishnuvardhan	Flat No. 405, Sri Laxmisai Towers, Bypass Road, Near Sai Baba Temple, Jagtial, Karimnagar, Telangana, 505327	8497979740	teamvishnudeekonda@gmail.	Mon–Fri, 10:00 AM – 6:00 PM
CEO	Deekonda Vishnuvardhan	Flat No. 405, Sri Laxmisai Towers, Bypass Road, Near Sai Baba Temple, Jagtial, Karimnagar, Telangana, 505327	8497979740	teamvishnudeekonda@gmail.	Mon–Fri, 10:00 AM – 6:00 PM
Principal Officer	Deekonda Vishnuvardhan	Flat No. 405, Sri Laxmisai Towers, Bypass Road, Near Sai Baba Temple, Jagtial, Karimnagar, Telangana, 505327	8497979740	teamvishnudeekonda@gmail.	Mon–Fri, 10:00 AM – 6:00 PM

Still Not Satisfied?

If your grievance remains unresolved even after contacting the above authorities:

1. Raise your concern through SEBI's SCORES Portal (SEBI Complaints Redress System):
<https://scores.sebi.gov.in/>

2. Still dissatisfied? Proceed to Online Dispute Resolution (ODR):
<https://smartodr.in>